





Training will be conducted by experienced faculty who are internationally qualified mediation practitioners and trainers.

The training will include training manuals, case studies, lunch/refreshments, certificate, business networking etc.

WORKSHOP FEE

PER PARTICIPANT + 5% SST Inclusive of course material, IBA workshop certificate, lunch / refreshments & business networking

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# **TRAINERS PROFILES:**

## Nausheen Ahmad

Nausheen Ahmad holds an LL.B. from Kings College, London, an LL.M. degree from the University of London and a degree in the Philosophy of Religion from Kings College, London. She was called to the Bar from the Honourable Society of Grays Inn London and is registered as an Advocate of the Sindh High Court. She was also accredited as a mediator and master trainer by the Centre for Effective Dispute Resolution, UK.

She currently serves as the General Counsel, Company Secretary & Head of Corporate Communication and Public Affairs at ICI Pakistan Limited. Having spent over three decades in the corporate sector, Nausheen brings with her a tremendous amount of experience and expertise in the legal field, as well as proven leadership skills. She began her legal practice with the corporate law firm Surridge and Beecheno. Later, she went on to hold the position of Legal Counsel at Pakistan Petroleum Ltd., Unilever Pakistan Ltd. and ICI Pakistan Ltd. before moving onto Habib Bank Limited as the Company Secretary and General Counsel.

Nausheen was Non-Executive Director of First Women Bank Limited (FWBL) and played an active role in setting up the Pakistan Mortgage Refinance Company (PMRC). She currently serves as Independent Director on the Boards of Meezan Bank Ltd and International Steels Ltd. With her strong interest in Corporate Governance and Training, Nausheen has been undertaking training assignments with the Institute of Business Administration (CEE) and the Pakistan Institute of Corporate Governance, Karachi.

## **Navin Merchant**

Navin practiced law as a litigating attorney in Pakistan for 18 years from 1988 -2006 at Merchant Law Associates as a senior partner. In 2006, Navin joined the World Bank Group as a program head of the Middle East and North Africa (MENA) for establishing Alternate Dispute Resolution (ADR)/ Mediation practices with the superior courts and law ministries of the MENA countries. After 7 years stint at this job, in 2013 she resumed her law practice at Merchant Law Associates as a senior partner.

Navin holds diploma in ADR / Mediation from York University, Canada and is a CEDR accredited mediator and a master trainer. She is a regular faculty and a trainer of ADR / Mediation at the Sindh Judicial Academy, Pakistan, Legal Aid Society and the Aga Khan conciliation and Arbitration Boards and has conducted numerous mediation trainings nationally as well as internationally. Navin has also conducted a train the trainer courses for the mediation trainers.

Navin is a Chair of the ICC Mediation Commission and has served as a member of the Aga Khan International Conciliation and Arbitration Board as well as several other boards including the Aga Khan Foundation and an honorary Secretary of the Board of Governors of Aga Khan Hospital and Medical College Foundation (AKU).

## Rahim Hasnani

Rahim Hasnani is the co-founder of Agilosoft, a software development house based in Karachi. He has over 26 years of experience in the software industry. He has a bachelor's degree in computing and master's degrees in business administration as well as in computing. Rahim has recently co-founded GetProfessional, a training company that focuses on professional training courses for professionals as well as soon-to-be graduate students. Rahim is a contributing author of 'Large Software Projects – Risking Life and Limb'.

Rahim is an adjunct faculty member at Mohammad Ali Jinnah University (MAJU) and teaches courses to computing undergraduate students. He has taught at Habib University, SZABIST, FAST NUCES and Hamdard University and advised graduate students in their independent research studies as well. He has also served as member of Board of Studies at SZABIST Computing Department.

Rahim has successfully completed Mediation & Conciliation Training Program (MCTP) as well as Training of Trainers Program (TTP) based on the CEDR (Centre for Effective Dispute Resolution, UK) curriculum. He has conducted mediation trainings in Karachi, Islamabad, Gilgit-Baltistan and Chitral. He was member of Conciliation & Arbitration Board for Pakistan as board member and practicing mediator. He has carried out various workshops for clients and numerous trainings for his company staff.

### Overview:

IBA Dispute Resolution Forum (IBA - DRF) has designed a highly interactive and comprehensive mediation training program. This training program will enable you to mediate all civil or commercial disputes whether related to businesses, intellectual property, real estate, employment, inheritance or matrimonial etc. Participants will get a deeper understanding of various kinds of disputes and will be able to resolve them through mediation.

This training will ensure that the participants are well equipped to respond to the changing demands of the market by enhancing their skills as a dispute resolution professional and an expert mediator.

Experienced mediation trainers will provide you with in-depth learning and practical coaching. Our trainers, with a pool of industry knowledge and experience will train you to become expert mediators in your area of expertise.

Successful completion of this training with good score and 100% attendance would allow you to be considered for appointment by IBA - DRF to act as a mediator.

# **Target Audience:**

This program is open for all especially human resource professionals, industrial relations professionals, managers, company secretaries, legal practitioners, judges, government employees, trainers, architects, chartered accountants, bankers and doctors, etc.

# **Aims and Objective of the Course:**

Develop mediators' skills among participant

Provide participants with essential knowledge, skills, and competencies

Build on / enhance existing dispute resolution skills

Use of common framework and process for conducting mediation consistent with global practices

# **Eligibility:**

Minimum Qualification: Intermediate/A-level Language: Basic understanding of English & Urdu

## **Training Plan:**

First three days: Theory and practice

Fourth and fifth days: Practice by role playing different scenarios with the guidance of a trainer /coach

Sixth day: Assessment of the participants on the role plays

If you would like to enroll on this course, or for further information, please get in touch with our IBA-DRF Team

For Further Information:-

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