

# **Employee Engagement & Communication Masterclass**

### **Program Overview**

When workers truly enjoy their work, their commitment to the organisation improves, attrition decreases, and productivity increases. This creates the upward spiral of positivity where employees are happier because they feel valued and respected. This also translates into better mental health, as well as increased productivity.

This program will provide the HR department and line managers with the strategies and tools to improve employee engagement and reducing friction during times of workplace stress. Participants will learn how to integrate scientifically validated methods into their current workplace to achieve business results

#### Learning Outcomes

- Understand the impact of a positive company culture on employee satisfaction.
- Determine how engagement manifests in observable employee behavior
- · Apply skills in team communication, collaboration, and conflict management
- Create a "Team Maximizer" and build team communication as well as improve Manager-Employee collaboration.
- · Audit your organization's current relevant practices
- · Outline an action plan for increasing your employee engagement to drive a real organisational change
- Examine the existing workplace factors that may be at the root of suboptimal levels of engagement.

## Who Should Attend

- All team leaders, Line Managers and Departmental heads
- All HR Officers, Managers and above



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#### **For Further Details**

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